**Table 2:** Open-ended survey questions.

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| **1. In your opinion what worked well during the jam session and WHY?** |
| o Getting/seeing multiple opinions o Introductions/background, Jam board session (brain storm) o Group discussions while looking at the notes created learning o Sticky notes time worked extremely well because anyone could post ideas comfortably o I enjoyed the sticky notes aspect, the discussion afterwards. It really helped to outline everyone’s thoughts and their perspectiveo Opportunity to share ideas freely, mixed group to share ideas o Use of sticky jam board to gather ideas o Flush out ideas o Mix of frontline staff, faculty and family members very valuable in idea generation. Lots of posts-it’s. o Meeting discussions o New Google board is a cool way/organizing ideas o The interaction with each othero Jam board, able to provide ideas effectively, able to summarize ideas effectively o Well organized, well planned o Working in groups to organize ideas using sticky was useful because there was no pressure and it was anonymous o Enjoyed the use of Google jam, idea process, going over different ideas, sorting as a team o Idea generation o Group communication was really great during the quadrant session o Collaborating idea at the end discussing the post it’s |
| **2. In your opinion, what did not work during the jam session and WHY?** |
| o Some of the tech was acting up o Tricky to there (physical space) on boardo Probably a better transition moving around o Prioritizing because it goes back to competitive conversation o I think a little more time would have benefited more to outline their thoughts o Trying to categorize themes/ideas at end of sessiono Need some time to clarify some of the posts o Too many conflicting opinions o Felt rushed- not a lot of time o Hard to find ERC room from parking lot, bigger room would be better (too narrow) o Categorizing at the end was tedious, possibly do it after the brainstorming o It was all great o Nothing in particular o The last part where we had to put sticky notes in themes. Too much to keep track of. o A lot of time sorting themes, trying to ensure themes are no/as generalized, more focused was challenging o Too many sticky notes, can categorize with fewer data o We run out of time, during the summary, 10 min + subgrouping o More time, we love to talk about ideas |
| **3. Any additional comments or suggestion for improving future jam sessions?** |
| o Jam was fun, smooth for tech based jamo Great Start o More comfortable chairs like the arm chairs with laptop table, space always an issue o Uncertain of value provided when clustering themes o Hence a facilitator that is effective in facilitating discussions among the group. Also provide discussion at the beginning o More time o Instructions were not clear enough in the beginning (causes delays), but eventually it all made senseo More sessions in the future o Some instructions on the Jamo Perhaps grouping into teams right after brainstorming o More ways to collaborate, nice interactive o Should have more time to summarize o Great idea o Longer more discussion of ideas |

**Legend:** The second half of the survey consisted of three open-ended questions.